



*SwayPay*

# SUCCESS STORY

# SWAYPAY

Swaypay is a solution created to assist ecommerces and hoteliers on the cart and booking abandonment, with their streamless app that works on all sites allowing the user to make payments without registering or adding their personal information to the sites.



## OVERVIEW

Swaypay allows the user to buy or book on a variety of pages online from the application, without the need of registering to complete the payment, bringing security to the users. As for the merchants giving them the opportunity to prevent frauds, false booking/purchases and multiples payment types to their sites.

## THE NEED

In order to comply with their need, Swaypay contracted the assistance of Techaid QA team of experts. Experienced in manual, automation testing and product management, the team is able to work hand in hand with Swaypay to provide the best service possible.

## OUR SOLUTION

We developed, presented and executed a QA plan that could integrate with their deployment schedules in order to provide the best test coverage. The plan consisted of exploratory testing to help them find the complicated bugs that arise through the software development life cycle. It also consisted of leading the developing a framework for automation checks that was introduced into their continuous integration process and allowed them to be more confident that existing functionality would remain stable throughout their deployments.

# HIGHLIGHTED FEATURES OF THE QA PLAN

## Exploratory Testing

- Reporting was done through visual studio online
- Approach each project within swaypay with a context-driven approach
- Maintain cross-training as a priority across all projects and apps

## Product Management

- Developed a plan to sync all the developers and their iterations to match release cycle and sprint objective.

## Day to Day Highlights

- Testers partake of all scrum and project meetings
- Testers are available during business hours and interact with individual developers.
- Testers maintain communication with the Swaypay team through teams, emails and video calls.

## RESULTS

**TechAID reduced the risk in the development and delivery process of all projects within Swaypay.**

Before TechAID, Swaypay struggled to deliver quality in their deployments and coordinating between developers around the world. Now, TechAID is constantly finding show-stopper issues and developers are able to concentrate more on delivering new features rather than fixing production bugs.

The integration of the TechAID team with the Swaypay team has allowed us to introduce a quality-first mentality and allowed Bond to view the TechAID team as part of their own.

## TESTIMONIAL

***"We love to work with TechAID. They helped us to organize and manage our distributed team from all over the world by taking the lead on our projects not only from the QA perspective but from every front. They made themselves indispensable."***

**Sevket Seyalioglu**  
CEO